



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

IQNet and  
AENOR

hereby certify that the organization

**DINSA, DESARROLLO INFORMÁTICO, S.A.**

CL PRADILLO, 46 - 48 - 50.  
28002 - MADRID

for the following field of activities

The ITSMS for the services which support service desk activities: voice (analog, digital, voip), communications (lan and vpn), e-mail, and it service management system , offered from Madrid center, according to the current it services catalogue.

has a

**Information Technology Service Management System**

Linked to the certificate

ES-STI-0009/2009

Issued to

SUMINISTROS, IMPORTACIONES Y MANTENIMIENTOS ELECTRÓNICOS, S.A.

which fulfills the requirements of the following standard

**ISO/IEC 20000-1:2011**

First issued on: 2016-11-04

Last issued: 2018-08-04

Validity date: 2021-08-04

**Registration Number: STI-0009/2009 - 002/00**



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